



A Turn Key Power System Provider

P.O. Box 212 Montgomeryville, PA 18936
Tel: 215-997-9907 / Fax: 215-997-0419

- ❑ **Telecommunications**
- ❑ **Computer UPS**
- ❑ **Process Control, Switchgear**
- ❑ **IEEE Preventive Maintenance Programs**
- ❑ **Sales, Service, Engineering**

EXTENDED WARRANTY MAINTENANCE AGREEMENT

JDG Power, Inc., a leading service organization of battery backup systems, offers the following program for the Maintenance and, where applicable, the Repair of Battery Backup Systems.

After each visit, a documented report will be produced and mailed to the customer with all recordings and findings.

1. INVENTORY

- 1.1 JDG Power, Inc. will inventory all equipment to be placed under contract for Maintenance and this inventory will constitute the equipment to be maintained.
- 1.2 JDG Power, Inc. will maintain this inventory and advise the customer of any changes prior to performing maintenance on any additions.

2. BATTERIES

- 2.1 JDG Power, Inc. will provide a qualified Technician / Engineer to perform the work necessary under this contract. The Technician / Engineer will perform the tasks as listed.

Wet Flooded Batteries will receive 4 visits per year.

Sealed VRLA Batteries will receive 2 visits per year.

TASKS:

Performed on each visit per contract year.

- 2.2 Clean the Battery Plant in accordance with the manufacturer's recommendations.
- 2.3 Check and record total Float and Equalize voltages.
- 2.3 Check and record individual cell voltages and specific gravity, (where applicable).
- 2.4 Check and record temperature.



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EXTENDED WARRANTY MAINTENANCE AGREEMENT cont'd

- 2.5 Physically check battery, rack, connectors and cables for damage, dirt, corrosion, etc..
- 2.6 Measure and record micro-ohm readings on all connections (where practical).
- 2.8 Measure and record system current and advise estimated reserve time.
- 2.9 Record and report any other anomalies or problems.

GENERAL TERMS AND CONDITIONS

3. PAYMENTS

- 3.1 This agreement will become effective upon receipt by JDG Power, Inc. of the signed agreement, and payment in full of the agreement, or as invoiced. The agreement will remain in effect for the period specified in "agreement term"

4. SERVICES OFFERED

- 4.1 This agreement provides one year Extended Warranty preventive maintenance coverage on the equipment described herein, and provides both labor service and parts, required for "normal" operation of equipment.
- 4.2 If any services are required due to vandalism, civil disorder, riot, negligence, catastrophe, or acts of God, JDG Power, Inc. will provide labor and parts as requested and required which will be priced separately.
- 4.3 Customers use of unauthorized parts or components, or personnel to effect repairs or modifications, may be cause for cancellation of this agreement.
- 4.4 Labor service provided during this agreement will include scheduled maintenance inspections, repair or replacement of parts, and "emergency" service calls related to failure of equipment covered in this agreement.



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EXTENDED WARRANTY MAINTENANCE AGREEMENT cont'd

4.5 A battery capacity test will be performed if needed.

EMERGENCY

4.6 JDG Power, Inc. offers an emergency repair service, on a call out basis, which operates 24 hours a day, 7 days a week. Response times to such call outs will be best efforts, and within reasonable time.

5. EVENTS OF DEFAULT

5.1 Thirty days prior written notice will be required for cancellation by JDG Power, Inc. for any reasons as specified in "General Terms and Conditions" or by the customer, for any reason.

5.2 In the event of cancellation, the customer will be offered continued service at current published rates. JDG Power, Inc. will be absolved of any further responsibility related to this agreement.

6. ADDITIONALLY

JDG Power, Inc. also offers the following:

- Upgrade Engineering, where loads exceed capacity requirements
- Stocking and maintaining spare Batteries and Parts, as agreed upon
- Recycling of spent (used) Batteries.



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**EXTENDED WARRANTY MAINTENANCE AGREEMENT
VALVE REGULATED LEAD ACID BATTERY**

ANNUAL MAINTENANCE PRICING

LOCATION OF EQUIPMENT:

AGREEMENT TERM - FROM: / / TO: / /
 month day year month day year

SCHEDULED INSPECTIONS: ___Quarterly___Semi-Annual___Annually___Monthly

POWER SYSTEM EQUIPMENT UNDER AGREEMENT:

**Type of
Battery System**

**Annual Maintenance
Contract - VRLA Batteries**

Agreement Cost -

Quotation No.

In Witness Whereof, the parties have executed this Agreement as of the date first above
Written.

JDG Power, Inc.

By_____

By_____

Title_____

Title_____